

2010 Toyota Yaris

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Lemon-Aid New and Used Cars and Trucks 2007-2018 - Phil Edmonston 2018-02-03
Steers buyers through the the confusion and anxiety of new and used vehicle purchases like no other car-and-truck book on the market. "Dr. Phil," along with George Iny and the Editors of the Automobile Protection Association, pull no punches.

Lemon-Aid Used Cars and Trucks 2010-2011 - Phil Edmonston 2010-05-11

"The automotive maven and former Member of Parliament might be the most trusted man in Canada, an inverse relationship to the people he writes about." - The Globe and Mail
Lemon-Aid shows car and truck buyers how to pick the cheapest and most reliable vehicles from the past 30 years of auto production. This brand-new edition of the bestselling guide contains updated information on secret service bulletins that can save you money. Phil describes sales and service scams, lists which vehicles are factory goofs, and sets out the prices you should pay. As Canada's automotive "Dr. Phil" for over 40 years, Edmonston pulls no punches. His *Lemon-Aid* is more potent and provocative than ever.

Automotive Transmissions - Yong Chen 2020-07-30

This book introduces readers to the theory, design and applications of automotive transmissions. It covers multiple categories, e.g. AT, AMT, CVT, DCT and transmissions for electric vehicles, each of which has its own configuration and characteristics. In turn, the book addresses the effective design of transmission gear ratios, structures and control strategies, and other topics that will be of particular interest to graduate students, researchers and engineers. Moreover, it includes real-world solutions,

simulation methods and testing procedures. Based on the author's extensive first-hand experience in the field, the book allows readers to gain a deeper understanding of vehicle transmissions.

Analyse von Strategien der Automobilindustrie zur Reduktion von CO2-Flottenemissionen und zur Markteinführung alternativer Antriebe - Jörg Wansart 2012-10-20

? Weltweit nehmen die Anforderungen der Gesetzgeber an die Automobilindustrie hinsichtlich der Reduktion von CO2-Flottenemissionen und der Markteinführung alternativer Fahrzeugantriebe zu. Jörg Wansart entwickelt ein Simulationswerkzeug für die Analyse von Strategien der Automobilindustrie zur Einhaltung der gesetzlichen Anforderungen bezüglich Greenhouse Gases (GHG) und Zero Emission Vehicles (ZEV) in Kalifornien. Das Potential des entwickelten Werkzeugs wird im Rahmen eines umfangreichen Fallbeispiels für den kalifornischen Markt aufgezeigt.

Advances in Structural and Multidisciplinary Optimization - Axel Schumacher 2017-12-04
The volume includes papers from the WSCMO conference in Braunschweig 2017 presenting research of all aspects of the optimal design of structures as well as multidisciplinary design optimization where the involved disciplines deal with the analysis of solids, fluids or other field problems. Also presented are practical applications of optimization methods and the corresponding software development in all branches of technology.

12th International Munich Chassis Symposium 2021 - Peter Pfeffer 2022-04-18

The increasing automation of driving functions

and the electrification of powertrains present new challenges for the chassis with regard to complexity, redundancy, data security, and installation space. At the same time, the mobility of the future will also require entirely new vehicle concepts, particularly in urban areas. The intelligent chassis must be connected, electrified, and automated in order to be best prepared for this future. Contents Driving Simulators.- Innovative Chassis Systems.- Automated Driving and Racing.- New Methods and Systems.- Suspension and Ride Comfort.- All-Wheel Steering.- Future Brake Systems and Testing Technology.- Innovations in Tires and Wheels. Target audiences Automotive engineers and chassis specialists as well as students looking for state-of-the-art information regarding their field of activity - Lecturers and instructors at universities and universities of applied sciences with the main subject of automotive engineering - Experts, researchers and development engineers of the automotive and the supplying industry. Publisher ATZ live stands for top quality and a high level of specialist information and is part of Springer Nature, one of the leading publishing groups worldwide for scientific, educational and specialist literature. Partner TÜV SÜD is an international leading technical service organisation catering to the industry, mobility and certification segment.

Climate Change 2014: Mitigation of Climate Change - Ottmar Edenhofer 2015-01-26

This latest Fifth Assessment Report of the IPCC will again form the standard reference for all those concerned with climate change and its consequences.

Everybody's Business - Marta Wilson 2012-10-09

Counsels how business leaders can improve communications with their employees and customers to discover organizational changes which can increase productivity, efficiency, and overall profitability.

Review of Industry Plans to Stabilize the Financial Condition of the American Automobile Industry - United States. Congress. House. Committee on Financial Services 2009

Lemon-Aid Used Cars and Trucks 2009-2010

- Phil Edmonston 2009-02-16

For the first time in one volume, Phil Edmonston, Canada's automotive "Dr. Phil," covers all used

vehicles, packing this guide with insider tips to help the consumer make the safest and cheapest choice possible from cars and trucks of the past 25 years.

U. S. Motor Vehicle Industry - Bill Canis 2011-01

This is a print on demand edition of a hard to find publication. An in-depth analysis of the 2009 crisis in the U.S. auto industry and its prospects for regaining domestic and global competitiveness. Analyzes business and policy issues arising from the restructurings within the industry. The year 2009 was marked by recession and a crisis in global credit markets; the bankruptcy of GM and Chrysler; the incorporation of successor companies; hundreds of parts supplier bankruptcies; plant closings and worker buyouts; the cash-for-clunkers program; and increasing production and sales at year's end. Also examines the successes of Ford and the increasing presence of foreign-owned OEM, foreign-owned parts manufacturers, competition from imported vehicles, and a buildup of global overcapacity that threatens the recovery of U.S. domestic producers.

Case Studies in Crisis Communication - Amiso M. George 1997-08-13

Case Studies in Crisis Communication: International Perspectives on Hits and Misses was created to fill the gap for a much-needed textbook in case studies in crisis communication from international perspectives. The events of September 11, 2001, other major world crises, and the ongoing macroeconomic challenges of financial institutions, justify the need for this book. While existing textbooks on the subject focus on U.S. corporate cases, they may not appeal equally to students and practitioners in other countries, hence the need to analyze cases from the United States and from other world regions. The variety and the international focus of the cases, be they environmental, health or management successes or failures, makes this book more appealing to a wider audience. These cases examine socio-cultural issues associated with responding to a variety of crises.

Synthetics, Mineral Oils, and Bio-Based Lubricants - Leslie R. Rudnick 2013-02-04

Highlighting the major economic and industrial changes in the lubrication industry since the first edition, *Synthetics, Mineral Oils, and Bio-Based Lubricants, Second Edition* outlines the state of the art in each major lubricant application area.

Chapters cover trends in the major industries, such as the use of lubricant fluids, growth or decl

Il business automotive - Vito Caramia

2012-06-01T01:00:00+02:00

Mai come nell'ultimo periodo il mercato delle quattro e delle due ruote è stato tanto in fermento da determinare una vera e propria metamorfosi delle reti distributive. Calo vertiginoso della domanda, inasprimento della concorrenza, aumento degli standard quantitativi e qualitativi richiesti dalle Case produttrici, maggiore ricorso a fonti di finanziamento esterne, diminuzione della redditività, sono solo alcuni dei tanti nuovi mostri sperimentati da chi vende e ripara auto e moto. Questa evoluzione rende necessaria la conoscenza di tecniche di gestione tipiche di un settore in cui la passione non può più pilotare il destino delle aziende.

Questo primo manuale di Dealership Management italiano, dedicato al settore automotive, spiega a fondo tutti gli aspetti del mercato e dell'organizzazione aziendale. Attraverso esempi concreti e dalla viva voce dei top manager delle più importanti Case italiane di auto e moto, offre importanti soluzioni a molti dei problemi emersi negli ultimi anni e le mosse per anticipare la ripresa. La prefazione del libro è un'intervista a Giuseppe Volpato (professore ordinario di Economia e gestione delle imprese presso l'Università Ca' Foscari di Venezia, membro dello Steering Committee del Groupe d'Étude et Recherche Permanent dans l'Industrie et les Salariés de l'Automobile di Parigi e Senior Adviser dell'International Car Distribution Programme di Birmingham), che ci aiuta a decifrare con rigore scientifico l'evoluzione in atto nel business model della distribuzione automotive.

Toyota Gas Pedals - United States. Congress. House. Committee on Oversight and Government Reform 2010

TRANSBALTICA XII: Transportation Science and Technology - Olegas Prentkovskis 2022-01-24

This book reports on innovative research and developments in the broad field of transportation. It covers solutions relating to intelligent vehicles and infrastructure, energy and combustion management, vehicle dynamics and control, as well as research on human factors, logistics and security. Contributions are

based on peer-reviewed papers presented at the 12th international scientific conference "Transbaltica: Transportation Science and Technology", held virtually from Vilnius Gediminas Technical University, Lithuania, on September 16-17, 2021. All in all, this book offers extensive information on modern transport systems, with a good balance of theory and practice.

Response by Toyota and NHTSA to Incidents of Sudden Unintended Acceleration - United States. Congress. House. Committee on Energy and Commerce. Subcommittee on Oversight and Investigations 2012

Internationalization of Chinese Automobile Companies - Garnet Kasperk 2012-07

Extreme Toyota - Emi Osono 2008-05-23

Extreme Toyota offers the first real, comprehensive inside look at what makes one of the world's best companies run. With unprecedented access to the inner working of Toyota, the authors spent six years researching the company, interviewing hundreds of executives and employees, and discovering the company's secret of success. What they uncovered will surprise you and change the way you think about business. Simultaneously rigidly traditional and seriously innovative, it is precisely those internal contradictions that make the company so successful and admired.

Applications of Finite Element Modeling for Mechanical and Mechatronic Systems -

Marek Krawczuk 2021-09-02

Modern engineering practice requires advanced numerical modeling because, among other things, it reduces the costs associated with prototyping or predicting the occurrence of potentially dangerous situations during operation in certain defined conditions. Thus far, different methods have been used to implement the real structure into the numerical version. The most popular uses have been variations of the finite element method (FEM). The aim of this Special Issue has been to familiarize the reader with the latest applications of the FEM for the modeling and analysis of diverse mechanical problems. Authors are encouraged to provide a concise description of the specific application or a potential application of the Special Issue.

Motormouth - Zack Spencer 2010-12-16

Buying a car is a personal choice that has become a more complex decision because of advances in technology, and reliability issues that are haunting some car makers. Many consumers look to Zack Spencer, the host of Driving Television, for straightforward, no-nonsense, expert advice. In Motormouth, you will find out which vehicles are the safest, most reliable, and best value for your hard-earned dollar. In an easy-to-understand format, you will get: Fuel economy ratings Pros and cons for performance, handling, comfort, and ease-of-use Standard safety features J.D. Power Initial Quality and Dependability scores Base warranty information Engine specifications Pricing for base models Reviews of option packages and trim levels Zack's Top Picks for each category Zack provides insider buying tips to help you, whether you are buying privately, off the internet, or making the rounds to different dealers. He also advises you on your decision to lease, purchase or finance. At your fingertips are strategies and lessons learned from people's adventures in car buying, some with happy endings and others not-so-happy. From a fuel-sipping family friendly hauler to a rubber-burning luxury sports car, you can rely on Motormouth 2011 edition for the information you need to make a wise purchase decision. Go prepared and don't get stuck with a lemon. Take Motormouth along for the ride.

Ecology in Transport: Problems and

Solutions - Aleksander Śładkowski 2020-03-17

This book analyzes how transport influences the ecology of various regions. Integrating perspectives and approaches from around the globe, it examines the use of different types of engines and fuels, and assesses the impact of vehicle design on the environment. The book also addresses the effect of the transport situation in agglomerations on their environmental safety. Various types of environmental impacts are considered, from traditional emissions to noise and vibration. Presenting scientific advances from 7 European countries, the book appeals to experts, teachers and students, as well as to anyone interested in the environmental aspects of the transport industry.

TRANSBALTICA XIII: Transportation Science and Technology - Olegas Prentkovskis

2023-02-21

This book reports on innovative research and developments in the broad field of transportation. It covers solutions relating to intelligent vehicles and infrastructure, energy and combustion management, vehicle dynamics and engineering, as well as research on railway transport, aerospace technologies, logistics and security. Contributions are based on peer-reviewed papers presented at the 13th international scientific conference "Transbaltica: Transportation Science and Technology", held on September 15-16, 2022, at Vilnius Gediminas Technical University, in Vilnius, Lithuania. All in all, this book offers extensive information on modern transport systems, with a good balance of theory and practice.

Advances in Mechanical Engineering and Technology - Ranganath M. Singari

Finite Element Analysis of Solids and

Structures - Sudip S. Bhattacharjee 2021-07-19

Finite Element Analysis of Solids and Structures combines the theory of elasticity (advanced analytical treatment of stress analysis problems) and finite element methods (numerical details of finite element formulations) into one academic course derived from the author's teaching, research, and applied work in automotive product development as well as in civil structural analysis. Features Gives equal weight to the theoretical details and FEA software use for problem solution by using finite element software packages Emphasizes understanding the deformation behavior of finite elements that directly affect the quality of actual analysis results Reduces the focus on hand calculation of property matrices, thus freeing up time to do more software experimentation with different FEA formulations Includes chapters dedicated to showing the use of FEA models in engineering assessment for strength, fatigue, and structural vibration properties Features an easy to follow format for guided learning and practice problems to be solved by using FEA software package, and with hand calculations for model validation This textbook contains 12 discrete chapters that can be covered in a single semester university graduate course on finite element analysis methods. It also serves as a reference for practicing engineers working on design assessment and analysis of solids and structures.

Teaching ancillaries include a solutions manual (with data files) and lecture slides for adopting professors.

Simulation and Modeling Methodologies, Technologies and Applications - Gerd Wagner 2023-02-10

The present book includes a set of selected papers from the 11th International Conference on Simulation and Modeling Methodologies, Technologies and Applications (SIMULTECH 2021) that was held as an online event, from July 7 to 9, 2021. The conference brought together researchers and practitioners interested in methodologies and applications of modeling and simulation. New and innovative solutions are reported in this book. A selection was made after the conference, based also on the conference chairs assessment, reviewers' assessment, quality of presentation and audience interest, so that this book includes the extended and revised versions of the very best papers of the conference.

100 of the Fastest Cars from the 2010s - Alex Trost 2014-06-13

Are you looking for a journey that will take you through this amazing obok, along with funny comments and a word puzzle? Then this book is for you. Whether you are looking at this book for curiosity, choices, options, or just for fun; this book fits any criteria. Writing this book did not happen quickly. It is thorough look at accuracy and foundation before the book was even started. This book was created to inform, entertain and maybe even test your knowledge. By the time you finish reading this book you will want to share it with others.

Climate Change 2014: Mitigation of Climate Change - Intergovernmental Panel on Climate Change 2015-01-26

This latest Fifth Assessment Report of the Intergovernmental Panel on Climate Change (IPCC) will again form the standard reference for all those concerned with climate change and its consequences, including students, researchers and policy makers in environmental science, meteorology, climatology, biology, ecology, atmospheric chemistry and environmental policy.

Local Content Requirements - Gary Clyde Hufbauer 2013-10-05

In the wake of the Great Recession of 2008–09, economists feared that protectionist policies

might sweep the world economy, echoing the wave of tariff escalations during the Great Depression of the 1930s. To some surprise, officials were more restrained and largely avoided traditional forms of protection (tariffs and quotas). As a result, economists underestimated the incidence of new protectionism because policymakers increasingly turned to more opaque behind-the-border nontariff barriers (NTBs). Using a combination of statistical analysis and case studies, the authors show that local content requirements (LCRs), a form of NTB, have become increasingly popular. How much was global trade actually reduced on account of LCRs? A conservative estimate might be \$93 billion. Case studies featured cover the healthcare sector in Brazil, wind turbines in Canada, the automobile industry in China, solar cells and modules in India, oil and gas in Nigeria, and "Buy American" restrictions on government procurement.

Green Business - Nevin Cohen 2010-05-04

Businesses increasingly recognize their capacity to help solve global environmental and social challenges, and the most innovate understand the business case for addressing such issues as climate change, water scarcity, pollution, poverty, hunger, and inequality. Via 150 signed entries, *Green Business: An A-to-Z Guide* provides an overview of key principles, approaches, strategies, and tools that businesses have used to reduce environmental impacts and contribute to sustainability. Entries reflect the expertise of scholars and practitioners from varied fields and provide references to other entries as well as citations for further reading. Together, they provide an understanding of green business practices that will be valuable for managers, policymakers, students, scholars, and citizens interested in the complex relationship between businesses and the environment. Vivid photos, searchable hyperlinks, numerous cross references, an extensive resource guide, and a clear, accessible writing style make the *Green Society* volumes ideal for classroom use.

Lemon-Aid Used Cars and Trucks 2012-2013 - Phil Edmonston 2012-05-19

Lemon-Aid guides steer the confused and anxious buyer through the economic meltdown unlike any other car-and-truck books on the market. U.S. automakers are suddenly awash in

profits, and South Koreans and Europeans have gained market shares, while Honda, Nissan, and Toyota have curtailed production following the 2011 tsunami in Japan. Shortages of Japanese new cars and supplier disruptions will likely push used car prices through the roof well into 2012, so what should a savvy buyer do? The all-new Lemon-Aid Used Cars and Trucks 2012-2013 has the answers, including: More vehicles rated, with some redesigned models that don't perform as well as previous iterations downrated. More roof crash-worthiness ratings along with an expanded cross-border shopping guide. A revised summary of safety- and performance-related defects that are likely to affect rated models. More helpful websites listed in the appendix as well as an updated list of the best and worst "beaters" on the market. More "secret" warranties taken from automaker internal service bulletins and memos than ever.

Toyota Yaris Owner's Workshop Manual -
Haynes Publishing 2016

This manual provides information on routine maintenance and servicing, with tasks described and photographed in a step-by-step sequence so that even a novice can do the work.

Automotive Aerodynamics - Joseph Katz
2016-05-02

The automobile is an icon of modern technology because it includes most aspects of modern engineering, and it offers an exciting approach to engineering education. Of course there are many existing books on introductory fluid/aero dynamics but the majority of these are too long, focussed on aerospace and don't adequately cover the basics. Therefore, there is room and a need for a concise, introductory textbook in this area. Automotive Aerodynamics fulfils this need and is an introductory textbook intended as a first course in the complex field of aero/fluid mechanics for engineering students. It introduces basic concepts and fluid properties, and covers fluid dynamic equations. Examples of automotive aerodynamics are included and the principles of computational fluid dynamics are introduced. This text also includes topics such as aeroacoustics and heat transfer which are important to engineering students and are closely related to the main topic of aero/fluid mechanics. This textbook contains complex mathematics, which not only serve as the

foundation for future studies but also provide a road map for the present text. As the chapters evolve, focus is placed on more applicable examples, which can be solved in class using elementary algebra. The approach taken is designed to make the mathematics more approachable and easier to understand. Key features: Concise textbook which provides an introduction to fluid mechanics and aerodynamics, with automotive applications Written by a leading author in the field who has experience working with motor sports teams in industry Explains basic concepts and equations before progressing to cover more advanced topics Covers internal and external flows for automotive applications Covers emerging areas of aeroacoustics and heat transfer Automotive Aerodynamics is a must-have textbook for undergraduate and graduate students in automotive and mechanical engineering, and is also a concise reference for engineers in industry.

Principles of Supply Chain Management: A Balanced Approach - Joel D. Wisner 2012-07-24
Now you can introduce purchasing, operations, and logistics with a strong supply chain management focus found in the latest edition of Wisner/Tan/Leong's PRINCIPLES OF SUPPLY CHAIN MANAGEMENT: A BALANCED APPROACH. This unique new third edition presents extensive content you won't find covered in other books. The authors' expansive approach helps you guide students through the management stages of each supply chain activity while addressing real-world concerns related to the global supply chain. With this edition, you can follow the natural flow through the supply chain with one of the most balanced supply chain management approaches available. Well-organized chapters demonstrate the practical applications of supply chain management in today's workplace while intriguing profiles throughout the text build on topics to reinforce learning. Numerous new cases in this edition expand upon the previous edition's 22 cases. A wealth of engaging and interactive learning features in each chapter are now updated and revised. Supply Chain Management in Action opening features, e-Business Connections, and Global Perspectives combine with abundant real-world business examples to ensure that PRINCIPLES OF SUPPLY CHAIN

MANAGEMENT: A BALANCED APPROACH, 3E covers today's most important contemporary supply issues in depth. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

The Morning Echo - Javed Naseer 2012-10-26
Beauty manifests itself in nature, and that beauty inspires love, kindness, and goodwill. In *The Morning Echo*, author Javed Naseer explores a plethora of subjects revolving around nature and science and the role they play in life. Collected from his life experiences from his early childhood after leaving India for New Orleans to adulthood, the essays are based on experiments and speculation as well as mathematics, derivation, and extrapolation. These essays share insights on a wide array of topics, discussing how India emerged as a free democratic republic after dethroning British from positions of authority in the Indian subcontinent; presenting a brief introduction to a ruling democratic government and its methods of implementing justice; and describing the Apollo 11 mission to the moon and the first man, Neil A. Armstrong, on the moon. Naseer also delves into the issues involving the ever-growing world population and the pollution crisis that plagues our planet; brings to light one of the cheapest resources of energy, hydropower; lists the top ten universities of the world; and reviews Einstein's Special Relativity and Newton's Laws of Motion. Covering widely diverse subjects, *The Morning Echo* communicates valuable insight as to the nature of human life, the world around us, and how we must act in order to survive the calamities and the brutalities of time.

Global Marketing Strategy - Bodo B. Schlegelmilch 2022-02-16

This book has been written for experienced managers and students in postgraduate programs, such as MBA or specialized master's programs. In a systematic yet concise manner, it addresses all major issues companies face when conducting business across national and cultural boundaries, including assessing and selecting the most promising overseas markets, evaluating market entry alternatives, and examining the forces that drive adaptation versus standardization of the marketing mix. It looks at the various global marketing challenges from a

strategic perspective and also addresses topics not usually found in international marketing texts, such as aligning marketing strategies with global organizational structures and managing the relationship between national subsidiaries, regional headquarters, and global headquarters, as well as corporate social responsibility challenges and pertinent future trends that are likely to affect global business. A guide to suitable video resources giving additional background to this book can be downloaded by all readers by contacting the author. Instructors can also obtain additional support material for teaching. Please email Bodo Schlegelmilch at WU Vienna, using your institutional email and stating your university affiliation: - More than 400 PowerPoint slides covering the material in each chapter- Open Ended Questions - A comprehensive multiple choice test bank with solutions

God Wants Me Here, for Now - Kaydee Ledger 2019-07-31

GOD WANTS ME HERE -- FOR NOW -- God's Protection through Psychiatric Medication
Adverse Reactions is an account of the psychiatric medication mismanagement I have endured and that difficult journey. Though a college educated, confident and involved, married mother of three, I learned the hard way to give grave respect to psychiatric medications. My travails have taught me to do my own research when accepting prescribed medications and not to trust the advice of doctors regarding the safety of the choice, the quantity prescribed, or the method to stop. I was totally unprepared for the level of suffering from antidepressant mismanagement (which was especially complicated by Gabapentin), the disbelief of doctors, or the judgment by family and friends. I had no idea that doctor training was so inadequate regarding those drugs or of the thousands of people, like me, who report their symptoms and are daily diagnosed as somatically preoccupied or with a conversion disorder. The pain caused by inappropriately prescribed drugs affected my jobs, my children, my finances, my public perception, and my involvement in life. (I have lost precious years of life because of psychiatric drugs.) My experience has awakened me to a desperate need in the medical community. I now advocate for informed consent

of consumers, better training for doctors, insurance coverage for tapering, smaller manufactured drug quantities, penalties for doctors who cold turkey or fast taper a dangerous drug, and less flippant prescribing of those drugs.

Toyota Yaris Service and Repair Manual - R. M. Jex 2005

Hatchback. Does NOT cover T-Sport, Free-Tronic/MMT clutchless transmission or features specific to Verso models. Petrol: 1.0 litre (998cc) & 1.3 litre (1299cc).

Lemon-Aid New Cars and Trucks 2010 - Phil Edmonston 2009-11-01

This compendium of everything that's new in cars and trucks is packed with feedback from Canadian drivers, insider tips, internal service bulletins, and confidential memos to help the consumer select what's safe, reliable, and fuel-

frugal.

Lemon-Aid New and Used Cars and Trucks 2007-2017 - Phil Edmonston 2017-03-11

"Dr. Phil," Canada's best-known automotive expert, invites another driver to come aboard. After forty-six years and almost two million copies sold, Phil Edmonston is joined by a co-pilot for the Lemon-Aid Guide — George Iny, along with the editors of the Automobile Protection Association. The 2017 Lemon-Aid has everything: an encyclopedic lineup of the best and worst cars, trucks, and SUVs sold since 2007; secret warranties and tips on the "art of complaining" to help you get your money back; and new-car buying tips that will save you tons of money by revealing the inflated cost of fancy and frivolous add-ons. Lemon-Aid is an essential guide for careful buyers and long-time gear-heads who don't know as much as they think.