

# Object Oriented Analysis Design Satzinger Jackson Burd

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**Object-Oriented Analysis and Design for Information Systems - Raul Sidnei Wazlawick**  
2014-01-28

Object-Oriented Analysis and Design for Information Systems clearly explains real object-oriented programming in practice. Expert author Raul Sidnei Wazlawick explains concepts such as object responsibility, visibility and the real need for delegation in detail. The object-oriented code generated by using these concepts in a systematic way is concise, organized and reusable. The patterns and solutions presented in this book are based in research and industrial applications. You will come away with clarity regarding processes and use cases and a clear understand of how to expand a use case. Wazlawick clearly explains clearly how to build meaningful sequence diagrams. Object-Oriented

Analysis and Design for Information Systems illustrates how and why building a class model is not just placing classes into a diagram. You will learn the necessary organizational patterns so that your software architecture will be maintainable. Learn how to build better class models, which are more maintainable and understandable. Write use cases in a more efficient and standardized way, using more effective and less complex diagrams. Build true object-oriented code with division of responsibility and delegation.

**Digital Media in Teaching and its Added Value - David F. Conway** 2015

This book project was initiated in fall 2013 at the University of Nebraska at Omaha (UNO), Nebraska during a Global Engagement Research and Teaching Workshop between faculty from

UNO and the University of Agder (UiA), Norway. The anthology presents articles that center on the application of digital technologies that add value to the teaching and learning process in a globalized context. The unique focus of the book is the intersection between pedagogy and technology, specifically the innovative use of technology to improve higher education teaching and learning. With the increased mobility of faculty and students, more diversity among our students and faculty, increased cross-disciplinary designs, alternative environments enabled by technology, and greater demand from the millennial generation for increased access and flexibility, it is important to share accounts where technology has made a positive impact on the instructional process. Topics that are discussed are local studies with implications for the global environment and the innovative use of technology to improve higher education teaching and learning. The target audiences for the book are researchers, teachers and stakeholders in learning organizations interested in using IT for teaching and learning.

Introduction to Systems Analysis and Design -

John W. Satzinger 2014-03-30

This Cengage Technology Edition is the result of an innovative and collaborative development process. The textbook retains the hallmark approach of this respected text, whilst presenting the content in a print and digital hybrid that has

been tailored to meet the rapidly developing demands of today's lecturers and students. This blended solution offers a streamlined textbook for greater accessibility and convenience, complemented by a bolstered online presence, for a truly multi-faceted learning experience. Now in its sixth edition, *Introduction to Systems Analysis and Design: An Agile, Iterative Approach* continues to be a market leading text in its field, teaching both traditional (structured) and object-oriented (OO) approaches to systems analysis and design. The text provides a thorough treatment of such topics as use cases, object-oriented modeling, comprehensive project management, the unified modeling language, and Agile techniques. This new edition uses an innovative approach to teaching systems analysis and design, taking advantage of the new teaching tools and techniques that are now available.

**Object - Oriented Modeling And Design With Uml, 2/E** - Blaha 2007-09

The revision offers a crisp, clear explanation of the basics of object-oriented thinking via UML models, then presents a process for applying these principles to software development, including C++, Java, and relational databases. An integrated case study threads throughout the book, illustrating key ideas as well as their application.

**C# Programming: From Problem Analysis to Program Design** - Barbara Doyle 2013-05-02

Effectively balance today's most important programming principles and concepts with the latest insights into C# using Doyle's *C# PROGRAMMING: FROM PROBLEM ANALYSIS TO PROGRAM DESIGN*, 4E. This insightful introductory book highlights the latest Visual Studio 2012 and C# 4.0 software with a unique, principles-based approach to give readers a deep understanding of programming. Respected author Barbara Doyle admirably balances principles and concepts, offering just the right amount of detail to create a strong foundation for beginning students. A straightforward approach and understandable vocabulary make it easy for readers to grasp new programming concepts without distraction. The book introduces a variety of fundamental programming concepts, from data types and expressions to arrays and collections, all using the popular C# language. New programming exercises and new numbered examples throughout this edition reflect the latest updates in Visual Studio 2012, while learning objectives, case studies and Coding Standards summaries in each chapter ensure mastery. While this edition assumes no prior programming knowledge, coverage extends beyond traditional programming books to cover new advanced topics, such as portable class libraries to create applications for Windows Phone and other platforms. With entire chapters devoted to working with databases and Web-based

applications, you'll find everything you need for a solid understanding of C# and programming fundamentals for ongoing success. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

[Object-Oriented Analysis and Design](#) - Sarnath Ramnath 2010-12-06

Object-oriented analysis and design (OOAD) has over the years, become a vast field, encompassing such diverse topics as design process and principles, documentation tools, refactoring, and design and architectural patterns. For most students the learning experience is incomplete without implementation. This new textbook provides a comprehensive introduction to OOAD. The salient points of its coverage are:

- A sound footing on object-oriented concepts such as classes, objects, interfaces, inheritance, polymorphism, dynamic linking, etc.
- A good introduction to the stage of requirements analysis.
- Use of UML to document user requirements and design.
- An extensive treatment of the design process.
- Coverage of implementation issues.
- Appropriate use of design and architectural patterns.
- Introduction to the art and craft of refactoring.
- Pointers to resources that further the reader's knowledge.

All the main case-studies used for this book have been implemented by the authors using Java. The text is liberally peppered with snippets of code, which

are short and fairly self-explanatory and easy to read. Familiarity with a Java-like syntax and a broad understanding of the structure of Java would be helpful in using the book to its full potential.

Information Technology for Managers - George Reynolds 2009-05-04

Today's managers are increasingly expected to successfully oversee and understand information systems -- even when it is an area in which they have had little formal training or expertise.

INFORMATION TECHNOLOGY FOR MANAGERS is targeted at these future managers who are expected to understand the business implications of information technology. Real world examples show future managers how information technology can be applied to improve their organization. INFORMATION TECHNOLOGY FOR MANAGERS provides a framework for managers to understand their important role vis-a-vis information technology and it emphasizes the importance of working effectively with all members of the organization to achieve results. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Principles of Information Systems - Ralph M. Stair 2006

CD-ROM contains: MIS Companion - Training for MS Excel 2003, MS Access 2003, and MIS Concepts.

*Concepts in Enterprise Resource Planning* - Ellen F. Monk 2006

Examines enterprise software in general, rather than focusing on one particular package. Readers will learn how ERP software can improve the functions of a company, how it can streamline operations, and how the functional areas of any package relate to each other.

Human Aspects of Information Security, Privacy and Trust - Theo Tryfonas 2017-05-11

The two-volume set LNCS 10286 + 10287 constitutes the refereed proceedings of the 8th International Conference on Digital Human Modeling and Applications in Health, Safety, Ergonomics, and Risk Management, DHM 2017, held as part of HCI International 2017 in Vancouver, BC, Canada. HCII 2017 received a total of 4340 submissions, of which 1228 papers were accepted for publication after a careful reviewing process. The 75 papers presented in these volumes were organized in topical sections as follows: Part I: anthropometry, ergonomics, design and comfort; human body and motion modelling; smart human-centered service system design; and human-robot interaction. Part II: clinical and health information systems; health and aging; health data analytics and visualization; and design for safety.

**SQL Queries for Mere Mortals** - John L. Viescas 2014-06-10

The #1 Easy, Common-Sense Guide to SQL

Queries—Updated for Today’s Databases, Standards, and Challenges SQL Queries for Mere Mortals® has earned worldwide praise as the clearest, simplest tutorial on writing effective SQL queries. The authors have updated this hands-on classic to reflect new SQL standards and database applications and teach valuable new techniques. Step by step, John L. Viescas and Michael J. Hernandez guide you through creating reliable queries for virtually any modern SQL-based database. They demystify all aspects of SQL query writing, from simple data selection and filtering to joining multiple tables and modifying sets of data. Three brand-new chapters teach you how to solve a wide range of challenging SQL problems. You’ll learn how to write queries that apply multiple complex conditions on one table, perform sophisticated logical evaluations, and think “outside the box” using unlinked tables. Coverage includes -- Getting started: understanding what relational databases are, and ensuring that your database structures are sound -- SQL basics: using SELECT statements, creating expressions, sorting information with ORDER BY, and filtering data using WHERE -- Summarizing and grouping data with GROUP BY and HAVING clauses -- Drawing data from multiple tables: using INNER JOIN, OUTER JOIN, and UNION operators, and working with subqueries -- Modifying data sets with UPDATE, INSERT, and DELETE statements Advanced

queries: complex NOT and AND, conditions, if-then-else using CASE, unlinked tables, driver tables, and more Practice all you want with downloadable sample databases for today’s versions of Microsoft Office Access, Microsoft SQL Server, and the open source MySQL database. Whether you’re a DBA, developer, user, or student, there’s no better way to master SQL. [informit.com/aw](http://informit.com/aw) forMereMortals.com

**Handbook of Research on Practices and Outcomes in E-Learning: Issues and Trends** - Yang, Harrison Hao 2009-10-31

"This book includes a selection of world-class chapters addressing current research, case studies, best practices, pedagogical approaches and strategies, related resources and projects related to e-learning"--Provided by publisher.

Systems Analysis and Design in A Changing World - John W. Satzinger 2012-01-31

Help your students develop the solid conceptual, technical, and managerial foundations they need for effective systems analysis design and implementation as well as strong project management skills for systems development with INTRODUCTION TO SYSTEMS ANALYSIS AND DESIGN: AN AGILE, ITERATIVE APPROACH, 6E, International Edition. Authors Satzinger, Jackson, and Burd use a popular, highly effective presentation to teach both traditional (structured) and object-oriented (OO) approaches to systems analysis and design. Now streamlined to 14

chapters, this agile, iterative book emphasizes use case driven techniques as the authors focus on the content that's most important to know for success in systems analysis and design today. The book highlights use cases, use diagrams, and the use case descriptions required for a modeling approach, while demonstrating their application to traditional approaches, Web development approaches, object-oriented approaches, and service-oriented architecture approaches. Students become familiar with the most recent developments and tools as content reflects Microsoft® Project 2010. Expanded coverage of project management in this edition emphasizes issues critical for adaptive projects as well as the traditional predictive approach to projects. A new continuing case study, new mini-projects, and a "Best Practices" feature further strengthen the book's practical applications of skills learned. Expanded Instructor's Materials and CourseMate interactive online resources support the powerful approach found throughout

**INTRODUCTION TO SYSTEMS ANALYSIS AND DESIGN: AN AGILE, ITERATIVE APPROACH, 6E, International Edition** and equip you with time-saving, effective tools to ensure your students gain the strong foundations and skills needed for systems analysis and design success.

**SISTEM INFORMASI AKUNTANSI - Lesi Hertati**  
2023-05-04

Buku ini akan dapat menjadi referensi untuk

mempelajari dan memahami bagaimana menentukan konsep dan desain sistem informasi akuntansi, sehingga pengetahuan anda dalam penguasaan SIA dalam perusahaan akan bertambah. Dengan pembahasan pada tiap-tiap bab yang dibuat dengan jelas yang dapat memberikan kemudahan dan pemahaman untuk belajar bagi mahasiswa program studi Akuntansi dan para peneliti dibidang akuntansi. Mudah-mudahan buku ini dapat bermanfaat dan menjadikan sukses bagi Anda.

### **Security+ Guide to Network Security**

**Fundamentals - Mark Ciampa 2012-07-27**

Reflecting the latest trends and developments from the information security field, best-selling Security+ Guide to Network Security Fundamentals, Fourth Edition, provides a complete introduction to practical network and computer security and maps to the CompTIA Security+ SY0-301 Certification Exam. The text covers the fundamentals of network security, including compliance and operational security; threats and vulnerabilities; application, data, and host security; access control and identity management; and cryptography. The updated edition includes new topics, such as psychological approaches to social engineering attacks, Web application attacks, penetration testing, data loss prevention, cloud computing security, and application programming development security.

The new edition features activities that link to the

Information Security Community Site, which offers video lectures, podcats, discussion boards, additional hands-on activities and more to provide a wealth of resources and up-to-the minute information. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

**Introduction to Systems Analysis and Design -**  
John W. Satzinger 2014

**Analysis and Design of Information Systems -**

**Systems Analysis and Design in a Changing World  
+ Object-Oriented Analysis and Design with the  
Unified Process -** John Satzinger 2006-06-01

**Constructing the Infrastructure for the Knowledge  
Economy -** Henry Linger 2013-03-09

Constructing the Infrastructure for the Knowledge Economy: Methods and Tools, Theory and Practice is the proceedings of the 12th International Conference on Information Systems Development, held in Melbourne, Australia, August 29-31, 2003. The purpose of these proceedings is to provide a forum for research and practice addressing current issues associated with Information Systems Development (ISD). ISD is undergoing dramatic transformation; every day, new technologies, applications, and methods raise the standards for the quality of systems

expected by organizations as well as end users.

All are becoming more dependent on the systems reliability, scalability, and performance. Thus, it is crucial to exchange ideas and experiences, and to stimulate exploration of new solutions. This proceedings provides a forum for just that, addressing both technical and organizational issues.

**Systems Analysis and Design -** Gary B. Shelly  
2006

This textbook gives a hands-on, practical approach to system analysis and design within the framework of the systems development life cycle. The fifth edition now includes an additional CD-ROM.

*Metasynthetic Computing and Engineering of  
Complex Systems -* Longbing Cao 2015-05-29

Provides a comprehensive overview and introduction to the concepts, methodologies, analysis, design and applications of metasynthetic computing and engineering. The author: • Presents an overview of complex systems, especially open complex giant systems such as the Internet, complex behavioural and social problems, and actionable knowledge discovery and delivery in the big data era. • Discusses ubiquitous intelligence in complex systems, including human intelligence, domain intelligence, social intelligence, network intelligence, data intelligence and machine intelligence, and their synergy through metasynthetic engineering. •

Explains the concept and methodology of human-centred, human-machine-cooperated qualitative-to-quantitative metasynthesis for understanding and managing open complex giant systems, and its computing approach: metasynthetic computing.

- Introduces techniques and tools for analysing and designing problem-solving systems for open complex problems and systems. Metasynthetic Computing and Engineering uses the systematology methodology in addressing system complexities in open complex giant systems, for which it may not only be effective to apply reductionism or holism. The book aims to encourage and inspire discussions, design, implementation and reflection of effective methodologies and tools for computing and engineering open complex systems and problems. Researchers, research students and practitioners in complex systems, artificial intelligence, data science, computer science, and even system science, cognitive science, behaviour science, and social science, will find this book invaluable.

**The Object-oriented Approach** - John W. Satzinger 1995

This introductory text covers object-oriented concepts, modelling and systems development. It combines concepts and models from practitioners to give students an overview of the field.

**UML 2 Toolkit** - Hans-Erik Eriksson 2003-11-04  
Gain the skills to effectively plan software

applications and systems using the latest version of UML. UML 2 represents a significant update to the UML specification, from providing more robust mechanisms for modeling workflow and actions to making the modeling language more executable. Now in its second edition, this bestselling book provides you with all the tools you'll need for effective modeling with UML 2. The authors get you up to speed by presenting an overview of UML and its main features. You'll then learn how to apply UML to produce effective diagrams as you progress through more advanced topics such as use-case diagrams, classes and their relationships, dynamic diagrams, system architecture, and extending UML. The authors take you through the process of modeling with UML so that you can successfully deliver a software product or information management system. With the help of numerous examples and an extensive case study, this book teaches you how to:

- \* Organize, describe, assess, test, and realize use cases
- \* Gain substantial information about a system by using classes
- \* Utilize activity diagrams, state machines, and interaction diagrams to handle common issues
- \* Extend UML features for specific environment or domains
- \* Use UML as part of a Model Driven Architecture initiative
- \* Apply an effective process for using UML

The CD-ROM contains all of the UML models and Java™ code for a complete application,



Java™ 2 Platform, Standard Edition, Version 1.4.1, and links to the Web sites for vendors of UML 2 tools.

**Information and Communication Technologies in Organizations and Society** - Francesca Ricciardi  
2016-02-02

This book presents a collection of original research papers focusing on emerging issues regarding the role of information and communication technologies in organizations, inter-organizational systems, and society. It adopts an inter-disciplinary approach, allowing for the integration of contributions from various disciplines such as information systems, organizational studies, marketing, accounting, and social sciences. This book offers valuable insights not only for scholars, but also for practitioners, managers, and policy makers. The book is a compilation of the best research papers – originally double blind, peer-reviewed contributions – presented at the ICTO 2015 conference held in Paris.

*Object-oriented Analysis and Design with the Unified Process* - John W. Satzinger 2005

This pure Object-Oriented approach gives students a cutting edge approach to the future of the design and analysis market.

**Schaum's Outline of UML** - Simon Bennett 2005

In the more than seven years since the Object Management Group (OMG) adopted the Unified Modeling Language (UML), UML has established

itself as the de facto industry standard for modeling software systems. In 2001, OMG put together a task force to revise UML Version 1.0. In March of 2003, UML Version 2.0 was finalized and rolled out to the 35 major companies participating in the adoption effort and made available to the public. This book provides a step-by-step guide to the notation and use of UML, one of the most widely used, object-oriented notation systems/programming languages in existence. The outline demonstrates the use of the techniques and notation of UML through case studies in systems analysis, showing the student clearly how UML is used in all kinds of practical situations. This revised edition will discuss the new infrastructure of the latest UML Version 2.0, and will include new examples, review questions, and notations.

**Object-Oriented Analysis and Design Using UML** - MAHESH P. MATHA 2008-04-09

A modern computer program, such as the one that controls a rocket's journey to moon, is like a medieval cathedral—vast, complex, layered with circuits and mazes. To write such a program, which probably runs into a hundred thousand lines or more, knowledge of an object-oriented language like Java or C++ is not enough. Unified Modelling Language (UML), elaborated in detail in this book, is a methodology that assists in the design of software systems. The first task in the making of a software product is to gather

requirements from the client. This well-organized and clearly presented text develops a formal method to write down these requirements as Use Cases in UML. Besides, it also develops the concepts of static and dynamic modelling and the Unified Process that suggests incremental and iterative development of software, taking client feedback at every step. The concept of Design Patterns which provide solutions to problems that occur repeatedly during software development is discussed in detail in the concluding chapters.

Two appendices provide solutions to two real-life problems. Case Studies, mapping of examples into Java code that are executable on computers, summary and Review Questions at the end of every chapter make the book reader friendly. The book will prove extremely useful to undergraduate and postgraduate students of Computer Science and Engineering, Information Technology, and Master of Computer Applications (MCA). It will also benefit professionals who wish to sharpen their programming skills using UML.

**Systems Analysis and Design - Alan Dennis**

2020-11-26

Systems Analysis and Design: An Object-Oriented Approach with UML, Sixth Edition helps students develop the core skills required to plan, design, analyze, and implement information systems. Offering a practical hands-on approach to the subject, this textbook is designed to keep students focused on doing SAD, rather than

simply reading about it. Each chapter describes a specific part of the SAD process, providing clear instructions, a detailed example, and practice exercises. Students are guided through the topics in the same order as professional analysts working on a typical real-world project. Now in its sixth edition, this edition has been carefully updated to reflect current methods and practices in SAD and prepare students for their future roles as systems analysts. Every essential area of systems analysis and design is clearly and thoroughly covered, from project management, to analysis and design modeling, to construction, installation, and operations. The textbook includes access to a range of teaching and learning resources, and a running case study of a fictitious healthcare company that shows students how SAD concepts are applied in real-life scenarios.

*Electronic Commerce - 2006*

Learning and Using Geographic Information Systems - Wilpen L. Gorr 2006

Due to the growing demand for Geographic Information Systems within the MIS, Public Policy, and Business School curriculums, An Introduction to Geographic Information Systems and Step-by-Step Tutorial for ArcExplorer, offers a comprehensive guide that will empower users to master this compelling technology. Using carefully organized lessons and step-by-step instructions, this text will introduce users to principles and

resources on GIS as well as specific instructions on ArcExplorer, a leading GIS software package.

**AISE PKG PAC SYSTEMS ANALYSIS DESIGN -**  
Satzinger/Jackson/Burd 2012

Systems Analysis and Design in a Changing World - John W. Satzinger 2000

Finally, there is an alternative available for analysis and design courses that can prepare students for today and for tomorrow."--BOOK JACKET.

**Systems Analysis and Design in a Changing World**  
- John W. Satzinger 2015-02-01

Refined and streamlined, SYSTEMS ANALYSIS AND DESIGN IN A CHANGING WORLD, 7E helps students develop the conceptual, technical, and managerial foundations for systems analysis design and implementation as well as project management principles for systems development. Using case driven techniques, the succinct 14-chapter text focuses on content that is key for success in today's market. The authors' highly effective presentation teaches both traditional (structured) and object-oriented (OO) approaches to systems analysis and design. The book highlights use cases, use diagrams, and use case descriptions required for a modeling approach, while demonstrating their application to traditional, web development, object-oriented, and service-oriented architecture approaches. The Seventh Edition's refined sequence of topics makes it

easier to read and understand than ever.

Regrouped analysis and design chapters provide more flexibility in course organization.

Additionally, the text's running cases have been completely updated and now include a stronger focus on connectivity in applications. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

**Information Systems Reengineering for Modern Business Systems: ERP, Supply Chain and E-Commerce Management Solutions** - Valverde, Raul 2012-02-29

Businesses must constantly adapt to a dynamically changing environment that requires choosing an adaptive and dynamic information architecture that has the flexibility to support both changes in the business environment and changes in technology. In general, information systems reengineering has the objective of extracting the contents, data structures, and flow of data and process contained within existing legacy systems in order to reconstitute them into a new form for subsequent implementation. Information Systems Reengineering for Modern Business Systems: ERP, Supply Chain and E-Commerce Management Solutions covers different techniques that could be used in industry in order to reengineer business processes and legacy systems into more flexible systems capable of supporting modern trends such as

Enterprise Resource Planning (ERP), supply chain management systems and e-commerce. This reference book also covers other issues related to the reengineering of legacy systems, which include risk management and obsolescence management of requirements.

**Ontologies** - Rajiv Kishore 2007-04-03

This book describes the state-of-the-art in ontology-driven information systems (ODIS) and gives a complete perspective on the problems, solutions and open research questions in this field. The book covers four broad areas: foundations of ODIS, ontological engineering, ODIS architectures, and ODIS applications. It will trigger innovative thought processes and open up significant new domains in ODIS research.

**Computational Science and Its Applications – ICCSA 2018** - Osvaldo Gervasi 2018-07-03

The five volume set LNCS 10960 until 10964 constitutes the refereed proceedings of the 18th International Conference on Computational Science and Its Applications, ICCSA 2018, held in Melbourne, Australia, in July 2018. Apart from the general tracks, ICCSA 2018 also includes 34 international workshops in various areas of computational sciences, ranging from computational science technologies, to specific areas of computational sciences, such as computer graphics and virtual reality.

**Encyclopedia of Information Science and Technology, Fourth Edition** - Khosrow-Pour,

D.B.A., Mehdi 2017-06-20

In recent years, our world has experienced a profound shift and progression in available computing and knowledge sharing innovations. These emerging advancements have developed at a rapid pace, disseminating into and affecting numerous aspects of contemporary society. This has created a pivotal need for an innovative compendium encompassing the latest trends, concepts, and issues surrounding this relevant discipline area. During the past 15 years, the Encyclopedia of Information Science and Technology has become recognized as one of the landmark sources of the latest knowledge and discoveries in this discipline. The Encyclopedia of Information Science and Technology, Fourth Edition is a 10-volume set which includes 705 original and previously unpublished research articles covering a full range of perspectives, applications, and techniques contributed by thousands of experts and researchers from around the globe. This authoritative encyclopedia is an all-encompassing, well-established reference source that is ideally designed to disseminate the most forward-thinking and diverse research findings. With critical perspectives on the impact of information science management and new technologies in modern settings, including but not limited to computer science, education, healthcare, government, engineering, business, and natural and physical

sciences, it is a pivotal and relevant source of knowledge that will benefit every professional within the field of information science and technology and is an invaluable addition to every academic and corporate library.

Encyclopedia of Information Science and Technology, Third Edition - Khosrow-Pour, Mehdi  
2014-07-31

"This 10-volume compilation of authoritative, research-based articles contributed by thousands of researchers and experts from all over the world emphasized modern issues and the presentation

of potential opportunities, prospective solutions, and future directions in the field of information science and technology"--Provided by publisher.

*Introduction to Systems Analysis and Design* - John Satzinger 2014

**Systems Analysis and Design** - Gary B. Shelly  
2011

Systems Analysis and Design, Video Enganced International Edition offers a practical, visually appealing approach to information systems development.